Lancaster General Health

When you or someone you love needs assistance, help is just a click or a phone call away by contacting your Quest Employee Assistance Program at 800-364-6352 or visit www.QuestBH.com

Professional Counseling Services

Employees and Dependent family members are eligible for **eight (8) free counseling sessions per family member, per contract year.**

- Counseling sessions are available Face-to-Face or Virtual.

- **Your benefits renew July 1st of each year.** To access these free services, call Quest at **800-364-6352**. The program is a professional, confidential service.

Legal and Financial Resources

Employees and Dependent family members are entitled to:

- **One (1) initial thirty-minute** office or telephone consultation per separate legal or financial matter at no cost with a network attorney or financial counselor.

- If you wish to retain a participating attorney or financial counselor after the initial consultation, you will be provided with a preferred **rate reduction of 25%** from their normal hourly rate.

To schedule your free consultation with a qualified network attorney or financial advisor, **call 888-254-8104** and provide them with your **Company Code: qeap-lgh.**

Elder Care Consultants

Quest offers **one (1) telephonic consultation** per calendar year, per family with Eldercare Specialists. Call Senior Management Services, at **717-881-4674** and tell them you are a member of Quest EAP.

Some topics include:

- Medicare & Medicaid services
- Senior transportation services
- Assisted living facilities
- Nursing home options
- In-home care services
- Alzheimer's disease

Website

This Quest sponsored website www.worklifeservices.net is designed to provide employees and dependent family members with unlimited access to Legal & Financial Resources.

Some topics include:

- Do-It-Yourself Legal Forms
- Financial Calculators
- Legal/Financial Articles
- ID Theft Assistance

The first time you visit this confidential website, you will need to register by using your **Company Code: qeap-lgh** and then create a personal Username and Pass Code.